

## Accents In Water Ordering and Quote Procedures

### Average Turn-Times for Water Features:

- In-Stock Designer Series Units: 3-5 business days
- Designer Series Units with minor changes or not in stock: 3-6 weeks
- Custom Water Feature Quotes: 5-7 business days
- Custom Water Features: minimum of 6 weeks from date we receive ***approved shop drawings and receipt of all 3<sup>rd</sup> party materials.*** Due date may need to be modified depending on material availability.

All water feature purchase requests must be submitted to Accents In Water in writing. Please submit your company purchase order form listing the following items to expedite your request:

1. Detailed description of which production feature or custom feature you are purchasing and the quantity you are purchasing (e.g. 2 S4583-SS Stainless Frame with Stainless Sheet facing)
2. List all additional options you wish to include with the feature (Reverse Osmosis Filtration, Logo application, etc)
3. Shipping address, on-site contact information and requested ship date
4. Any special shipping instructions (e.g. lift gate requirement, notice prior to delivery, etc.)
5. Billing information. Please remember that we require the final balance and shipping charges to be paid-in-full prior to the feature being shipped.

For Custom Water Feature Quotes, please provide the following information to Jody Gulick, Project Coordinator, email: [jgulick@accentsinwater.com](mailto:jgulick@accentsinwater.com) or fax: 303-761-1834

- The overall size of the feature
- Materials to be used, we will need specific names for art glass, granite, etc.
- Concept drawings, section, floor plan and elevation where the feature is to be placed
- CAD drawings, if available

### Standard Qualifications:

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1. Prices quoted are F.O.B. Kloppenberg and Company, crated for shipment.
2. Quotation excludes freight charges.
3. Payment Terms: 50% deposit required at time of order. Balance due prior to shipment.
4. Submittal/approval drawings are included in quoted price. Please allow 2 weeks lead time.
5. Please allow "minimum" six weeks fabrication lead time after approval of drawings.
6. Lead time contingent on factory load at time of release, product complexity, and material availability.

**Owner/Customer to provide the following:**

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1. Manpower and equipment necessary to receive and unload crated product from carriers' truck.
2. Careful inspection of product at time of delivery, promptly noting and reporting any visible damages.
3. Safe and secure storage of product prior to installation.
4. Manpower and equipment necessary to safely deliver/transport crated product to final installation site.
5. Manpower and equipment necessary to assist Kloppenberg installation supervisor at time of installation.
6. ¼" diameter water supply line. (only required with automatic fill systems)
7. Standard commercial floor sink beneath water wall or 1 ½" diameter hard piped drain line. (Required with automatic fill systems)
8. (2) 115V waterproof gfi duplex outlets.
9. Level concrete pad/footing and structural supports.
10. Plumber at time of installation to make final connections. (when required)

**Quotation excludes:**

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1. Sales/use taxes, licenses, fees, and approval/certification by licensed structural engineer.
2. Engineering certifications necessary to meet local building and/or seismic design codes.
3. All on-site plumbing and/or electrical materials and labor.
4. Final plumbing and electrical connections.
5. Decorative surrounds/fascias to conceal lower water storage basin, upper spill reservoir, vertical side posts/supports, water filtration systems, plumbing and electrical connections.
6. System maintenance after time of installation.